

## **Quality Policy**

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ASCON is committed in providing top of the line products and services to all our customers. ASCON is dedicated to the quality norms that will ensure all services fully meet the requirements of our customers as always. Our goal is to achieve the highest level of customer satisfaction. We are committed to comply with all regulatory bodies, and to maximize the effectiveness of business.

Our aim is to provide services to our interested parties with highest level of Quality, Commitment, and Time-Oriented, as per their requirements and expectations. We are committed to implement a continual improved Quality Management System.

We aim to achieve that by:

- Building customer relations through each employee's skill, courtesy, and warmth.
- Identifying, evaluating, and defying the controls of our internal and external issues.
- Comply with applicable requirements that relate to Quality Management System (QMS).
- Continually add quality to our services by defining Objectives, Targets & Goals with periodic monitoring for their achievement and achieve 100% customer satisfaction.
- By using the competent resources and improving organizational knowledge.
- Conducting Internal Quality Audits and Management Reviews for an ongoing evaluation and improvement of our Quality System.

Communicating the Quality Policy within the Employees and Management for ensuring Suitability and Sustainability of the Management System and periodically reviewed by the Top Management.

**Quality for Sure!** 

**Abdul Aziz Mohd Al Sayed** 

General Manager (GM)